

8x8

Transforming Patient Care Through Secure Virtual Consultations



Why Secure Video Consultation Matters

- ✓ End-to-end encryption to safeguard patient information
- ✓ Compliance with regional and global healthcare standards
- ✓ User authentication for verified patient-provider identity



Benefits for Patients and Providers

Patients

-  Care from home or any location
-  Reduced travel time and waiting periods
-  Lower infection risk
-  Greater comfort and confidence

Providers

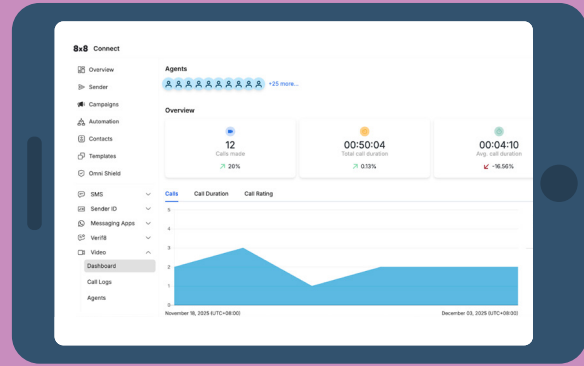
-  Fewer missed appointments
-  Reduced administrative load
-  Faster collaboration with specialists
-  Higher patient satisfaction

What Makes 8x8 Video Interaction Ideal for Healthcare

- **Browser-based.** No downloads, no app setup.
- **Enterprise-grade encryption** and built-in compliance frameworks.
- **API/iFrame integration** into hospital systems.
- Works across **desktop, tablet, and mobile.**



How Healthcare Providers Use 8x8



- Consultations, follow-ups, mental health sessions
- Instant access via secure link (website, SMS, email)
- Screen sharing, image uploads, annotation tools
- Automatic call distribution that connects callers to available agents
- Dashboards with essential tools for enhanced administrative oversight

Security, Compliance, and Trust by Design

- Fully encrypted sessions to prevent interception
- Audit logs and admin dashboards for accountability
- Scales from clinics to nationwide healthcare systems



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Security

Compliance

Scalability

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