8x8

8x8 Voice Messaging

Get your messages heard by customers all over the world

Amplify your brand's voice

8x8 Voice Messaging uses text-to-speech technology to deliver text messages as voice calls. Voice messaging ensures that more messages are delivered, making your brand more accessible and trustworthy.

Impress your customers from start to end

8x8 Voice Messaging lets you provide your best customer service securely. Deliver one-time passwords with extra security, or collate customer feedback quickly and directly with dual-tone multi-frequency (DTMF) capture. Boost sales by sending key reminders or messages that keep customers informed about opportunities, offers, and/or last-minute discounts or flash sales.

Key benefits

- **Wide reach and deliverability:** Be heard on multiple platforms including landlines and enjoy a high delivery rate.

- **Richer and longer messages:** Highlight your brand voice with voice intonations and our high message limit.

- **Exceptional accessibility:** Have your messages heard by everyone, regardless of their ability or literacy level.

- **Ephemeral notifications:** Keep sensitive data secure when delivered information disappears on the end-user's phone.

- **Customer insights:** Find out what works by reviewing voice message reports and call status through 8x8 Connect.

- **Automated processes:** Simplify your workflow with programmatic APIs that automate bulk and individual messaging.

Take your voice communications up a notch:

Choose your send mode: Choose what works best for you—send a single voice message or in bulk.

Global reach: Reach a global audience with text-to-speech supporting 80 local languages and more.

Comprehensive status reporting: Optimize send metric by checking on your voice messages status with ease.

Local entity everywhere: Provide peace of mind for customers with dedicated local numbers provided through Virtual Number.

Direct customer interaction: Combine voice messages with Dual-tone Multi Frequency (DTMF) to capture customer input.
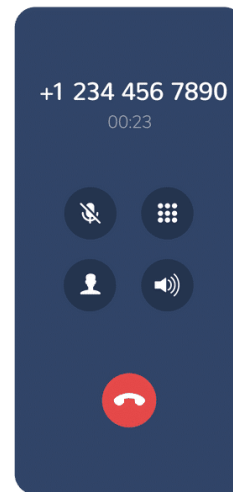
Actionable, visual insights: Gain key customer insights with our reports and statistics on call delivery, success rate, and duration.

Transparent billing: Only pay for what works—payment per successful call made.

Fast to market: Let your voice be heard without technical knowledge when you send a voice message via our no-code platform.

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Hello Steve, thank you for reserving a table at our restaurant. Press 1 to confirm your reservation or press 2 if you wish to cancel.